



FLORENCE COUNTY
SOUTH CAROLINA

INVITATION-TO-BID NO. 09-14/15

ELECTRONIC PATIENT CARE REPORTING (EPCR)

FLORENCE COUNTY EMS

Bid Opening Date/Time: Tuesday, September 9, 2014 at 3:00 p.m. (ET)

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**COUNTY OF FLORENCE, SOUTH CAROLINA
INVITATION-TO-BID #09-14/15**

Written sealed bids for Electronic Patient Care Reporting Services (EPCR) for Florence County EMS will be received by the Florence County Procurement Office until Tuesday, September 9, 2014 at 2:45 p.m. (ET). The sealed bids will then be opened in Room 210C of the Florence County Complex, 180 N. Irby Street, Florence, South Carolina at Tuesday, September 9, 2014 at 3:00 p.m. At that time and place, sealed bids will be publicly opened and bids read aloud.

Florence County anticipates being invoiced annually or semi-annually for this service, not monthly.

Sealed bids must be received by Florence County Procurement at the following address: Florence County Procurement Office, County Complex, MSC-R, 180 N. Irby Street; Room B-5, Florence, SC 29501. (843) 665-3018

Sealed bids must be submitted in a sealed envelope and clearly marked as follows:

"Bid No. 09-14/15 – “Electronic Patient Care Reporting (EPCR)”

Sealed bids MUST be in the actual possession of the Florence County Procurement Office on or before the exact time and date indicated above. Bids received after the published time and date will not be opened and will be disqualified and returned unopened to sender.

Sealed bids submitted by mail and/or carrier must meet the same requirements as above and should be addressed to the same address listed above. Florence County shall not be responsible for late delivery of bids.

No bid will be considered unless the responder is legally qualified under the provisions of the South Carolina Code. All bids must be completed typed or printed in ink and comply with all the terms and conditions of this Invitation-To-Bid and associated Project Documents. Emails or facsimiles will not be accepted.

Each responder, by submission of a bid, agrees to each and every term and condition set forth within this Invitation-To-Bid and associated Project Documents, including any addendum that may be issued, and to be bound thereby.

All bids and supporting documents will be retained by Florence County for a period of ninety (90) calendar days from the date the bids are opened, and no bid shall be received, nor shall any responder be allowed to withdraw a bid after the opening hour commences.

Florence County under Title VI of the Civil Rights Act of 1964 and related statutes ensures that no person shall on the grounds of race, color, national origin, sex, disability, and age, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity it administers.

Florence County reserves the right to accept or reject, in whole or in part, any and all responses as appears in its judgment to be in the best interests of the County, or to waive any and all technicalities and informalities in determining the action of each bid.

Florence County EMS
Scope of Work – Electronic Patient Care Reporting (EPCR) Vendor Selection

Estimated number of electronic patient care reports generated annually: approximately 22,000

Number of iPads to be used in conjunction with EPCR system: 85

A. System

1. The EPCR system is web (cloud) based and hosted by the vendor. It has redundant servers to ensure that data is protected and always accessible.
2. The EPCR system is compliant with the U.S. Health Information Privacy and Portability Act (HIPAA), meeting all state and federal confidentiality, security and transaction coding requirements.
3. The vendor's system has gone through an independent HIPAA audit within the past 12 months.
4. The EPCR system is browser independent. It is capable of functioning on common modern browsers like Internet Explorer 9 or higher, FireFox, and Safari.
5. The EPCR solution is National Emergency Medical Services Information System (NEMSIS) 2.2.1 Gold Standard Certified.
6. The EPCR vendor's product is NEMSIS 3 compliant, or the vendor is able to document that it is actively working to achieve NEMSIS 3 compliance.
7. The EPCR system must have an application designed specifically for the Apple iPad and other iOS devices.
8. The application must have the capability to store medics' signatures that can be mapped to specific data fields in the EPCR.
9. Personnel utilizing the vendor's iPad application must be able to send and receive HIPAA compliant messages within the application regarding pre-billing information and CQI information.
10. The system must have the capability to transmit data via wireless networks and cellular data networks.
11. The customer's system administrator must have the ability to assign various security roles to its users.
12. The application must have a worksheet feature that can be used by transporting and non-transporting units to include basic life support (BLS) responders, emergency medical responders (EMR), etc.
13. The iPad application must have the capability to quickly transfer data collected on one iPad to another iPad in the field.
14. The EPCR system must have the capability to load agency-specific forms into the program for routine use. Users must be able to write / mark on these forms and add in signatures, date, etc.
15. The system must have multiple access levels governed by secure logins (e.g. administrator, quality assurance officer, user, billing staff, billing manager, etc.).
16. The EPCR system must provide agency administrators with the capability to review incomplete patient care reports.
17. If an EPCR is deleted from an iPad, the customer's system administrator must have the ability to log in and restore the PCR in question.
18. The EPCR system must follow best practices in establishing requirements for password strength, length, expiration, re-use, lockout, etc.
19. The system must have a password mask feature so that passwords cannot be viewed while being entered.
20. The customer's system administrator must have the ability to rename fields and customize field descriptors.
21. The system must have the ability to default specific fields for ease of use.
22. The customer's system administrator must have the ability to add custom treatments and drop down menus in the program.
23. The program must have cloud-based updating to push out changes to the PCR.

24. The program must have the ability to upload agency specific forms into a forms library and must have the capability to populate the fields with previous data that has been collected from the incident.

B. Data Capture Requirements

1. Users must have the ability to start and complete a patient care report on an iPad.
2. Users must be able to complete a patient care report in the field on an iPad device and / or on most computers with internet capabilities.
3. The system must have a “frequent flyer” option where demographic information, medications, medical histories, etc. from previously encountered patients can be easily populated.
4. Certain data fields must be capable of being pre-populated with service information, personnel information, common locations, etc.
5. The system must provide a list of medical histories, medications and allergies for medics to pick from. Said lists can be changed by the customer’s system administrator. The EPCR system allows on the fly entries by medics.
6. The system must provide an audit trail for all data submissions, access, faxing and printing.
7. The system must have the capability to imbed pictures taken with an iPad in the patient care report without having to access said pictures from the iPad’s camera roll. The process of attaching / imbedding photos in the PCR via the iPad camera is HIPAA compliant.
8. The EPCR system must have a Glasgow Coma Scale (GCS) calculator and a Revised Trauma Score (RTS) calculator.
9. The EPCR system must have the capability to capture signatures on the iPad screen from the receiving nurse / physician as well as the patient or patient’s representative.

C. Data Exchange Requirements

1. The EPCR system must have the ability to print and / or fax a completed patient care report to receiving hospitals through a secured mechanism that is HIPPA compliant.
2. The EPCR system must have the capability to interface / integrate with Florence County’s computer aided dispatch (CAD) system, (currently InterAct).
3. The EPCR system must have the capability to upload EPCR data to popular commercial EMS billing software (including Sweet) in a variety of formats.
4. On a schedule determined by the customer, the EPCR system must be able to upload required data to the South Carolina Pre-hospital Medical Information System (PreMIS) via the EMS Performance Improvement Center (EMSPIC) at the University of North Carolina at Chapel Hill.

D. Data Analysis and Reporting Requirements

1. The EPCR System must have a robust data validation tool.
2. The EPCR System must have a web-based, customizable data reporting tool.
3. The vendor’s EPCR application must have a search function allowing data to be searched by multiple record identifiers.
4. The EPCR system must allow standard reports to be run by specific users.
5. The EPCR system must have the capability for specific users to create on-demand reports.
6. The EPCR system must have the capability for specific users to create reports in various visual representations like graphs and charts.
7. The EPCR system must have the capability for specific users to export reports in various formats like csv, excel, pdf, etc.

8. The EPCR system must have the capability for specific users to create dashboards for specific groups of reports.
9. The EPCR system must have the capability for specific users to create reports pertaining to any / all fields collected in the patient care report.
10. The EPCR system must have the capability for specific users to send CQI information for review purposes only.
11. The EPCR system must have the capability for specific users to conduct a CQI review from an Apple iPad or Windows based computer with an internet connection.

NOTE: Florence County anticipates being invoiced annually or semi-annually for this service, not monthly.

CONTRACT TERM AND OPTION TO RENEW

The initial term of the contract resulting from this invitation to bid shall run for one year starting with the execution date of the contract. The parties thereafter shall have the option to renew this agreement for four (4) additional one year terms, one year at a time, but only upon the mutual agreement of both parties.

PRICE CHANGES

During the initial one-year term of this contract, there shall be no increases to the prices set forth in the response to this invitation to bid. Afterward, the Florence County Procurement Office must be notified in writing within 30 days of any and all price increases during the additional term of the contract agreement. The County reserves the right upon any price increase to accept the price increase or subject the product to the competitive bidding process. Any price increase imposed without prior notice to the Florence County will invalidate any contract issued as a result of this solicitation.

INSTRUCTIONS TO RESPONDERS

1) RECEIPT AND OPENING OF SEALED BIDS:

- a) Sealed bids will be received and opened as specified in this Invitation-To-Bid document.
- b) The Owner will consider as non-responsive any bid not prepared and submitted in accordance with the provisions hereof and may waive any informality or reject any and all bids. Any bid may be withdrawn prior to the above scheduled time for the opening of bids or authorized postponement thereof. Any bid received after the time and date specified shall not be considered. No bidder may withdraw a bid within ninety (90) calendar days after the actual date of the opening thereof or as provided for the in the bid documents whichever is later.

2) PREPARATION OF BID:

- a) All bids will be evaluated in accordance with procedures and specifications contained herein and Florence County Code. The responsiveness to same determined in accordance to the instructions and criteria in this document. Any bid not providing sufficient information and documentation to comply with the Invitation-To-Bid Evaluation requirements will be considered non-responsive and removed from further consideration.
- b) A bid shall be made in the official name of the firm or individual under which business is conducted (showing the official business address) and must be signed in ink by a person duly authorized to legally bind the person, partnership, company, or corporation submitting the bid.
- c) All information requested of the bidder shall be entered in the appropriate spaces on the provided forms. If additional space is required, attach additional pages as needed within the sealed bid response.
- d) Bidders mailing their bid must allow a sufficient mail delivery period to insure timely receipt of their bid. Florence County is not responsible for bids delayed by mail and/or delivery services of any nature. It is the bidder's sole responsibility to insure that all documents are received by person (or office) at the time indicated in the bid document. No facsimile or email submissions.
- e) Bidders must clearly mark as "Confidential" each part of their offer which they consider to be proprietary information that could be exempt from disclosure under Section 30-4-40, Code of Laws of South Carolina, 1976 as amended (Freedom of Information Act). If any part is designated as "confidential", there must be attached to that part an explanation of how this information fits within one or more categories listed in Section 30-4-40. Florence County reserves the right to determine whether this information should be exempt from disclosure and no legal action may be brought against Florence County or his agents for its determination in this regard.
- f) All information shall be entered in ink or typewritten.
- g) All proposed costs shall be for all licenses, permits, taxes, labor, material, transportation, equipment and any other components/services that are required to complete the services embraced herein this Invitation-To-Bid document.
- h) If applicable, each bidder shall show the names, address and license number of any subcontractors and the scope of their services, which he may employ on the Project. Subcontractors will be required to comply with all applicable requirements of the Specifications. If applicable, each bid shall include the bidder's name, address and South Carolina Contractor's License Number. In South Carolina, where a mechanical contract amount to \$17,500 or more, the name and license number of the subcontractor, where bid is issued, shall also be shown. The license numbers shall be shown on the bid form sheet which will be enclosed in the sealed bid.

- i) All addendums in association with this invitation to bid may be obtained from the Florence County Procurement Office located at the County Complex, 180 N. Irby Street; Room B-5, Florence, SC 29501, by calling telephone number (843) 665-3018, by e-mailing pfletcher@florenceco.org, or by visiting the Florence County public bids web page at the following link for 09-14/15: <http://www.florenceco.org>.
- j) Each bidder shall acknowledge receipt of all addendum(s) by its submission of a bid. It shall be each bidder's responsibility to assure that all addendum(s) have been received. No claim for failure to receive addendum(s) will be considered.
- k) Each bid must be submitted in a sealed envelope, addressed to the Owner along with the name of the project for which the bid is submitted. The bidder shall also show his name and address, on the outside of the envelope. Failure to show the required information may result in rejection of the response and removal from further consideration. If forwarded by mail or carrier, the sealed envelope containing the bid must be enclosed in another outer envelope. Florence County shall not be responsible for unidentified bids.

3) **BID SURETY REQUIREMENTS:**

- a) As discussed in the Bid Surety Requirement document contained herein, Bid Surety must accompany any and all responses submitted that contain estimated project costs exceeding twenty-five thousand dollars (\$25,000.00). Failure to satisfy this Bid Surety requirement will result in your bid being considered non-responsive and removed from further consideration for award of the subject contract. Bid Surety can be provided as discussed below.
- b) Bid Surety will not be required from firms that have been in business for five (5) consecutive years without filing for bankruptcy. A statement on the company's letterhead from the firm stating this qualification will replace the bid bond and must accompany the bid.
- c) For all bidders not meeting the criteria of "b" above, a deposit in the amount of five percent (5%) of the proposed total contract price shall accompany the bid. These deposits shall take the form of cash, certified check, cashier's check or bond executed by a corporate surety licensed under the laws of this state. The cash, cashier's check or certified check shall be deposited to the County's account if the successful bidder fails to enter into the proposed contract within ten (10) days after the award. Bid deposits of unsuccessful bidders will be returned as soon as the contract is awarded.

d) One of the above requirements must be met for your response to be considered.

4) **EXECUTION OF CONTRACT:**

- a) The bidder to whom an award is made shall deliver to the County a certificate of insurance as discussed in **Item 9 below**. The County's issuance of a purchase order and/or verbal notification of such execution may serve as the official "Notice to Proceed". Bidders failing to enter the proposed contract may be subject to Debarment and Suspension, as prescribed under Section 11-102 of the Florence County Code, from future consideration for award of contracts. Bidders failing to enter the proposed contract may result in claims against bonds.

5) **LIQUIDATED DAMAGES FOR FAILURE TO ENTER INTO CONTRACT:**

- a) The successful bidder, upon his failure or refusal to execute and deliver the contract required within thirty (30) calendar days after he has received "Notice of Award", shall forfeit to the Owner, as liquidated damages for such failure or refusal, the security deposited with his bid. Forfeiture of guaranty under this section may result in the bidder being subjected to Debarment or Suspension, as prescribed under Section 11-102 of the Florence County Code, from future consideration for award of contracts.

6) **TERM OF CONTRACT AND CONTRACT DOCUMENTS:**

- a) The contract documents that will form the contract shall include:
 - The Complete Solicitation Document
 - All Addendum(s)
 - The Successful Bidder's Submitted Bid Document

7) ORDER OF PRECEDENCE

- a) In the event of inconsistent or conflicting provision of this contract and referenced documents, the following descending order of precedence shall prevail: (1) Florence County Procurement Ordinance, as amended (2) Bid Announcement/Advertisement (3) Special Terms and Conditions, (4) Instructions to Responders and Vendor Agreements (5) Other provisions of the contract whether incorporated by reference or otherwise, and (6) the Specifications.

8) INSURANCE AND BONDS:

- a) Upon award of the contract or Purchase Order, the bidder shall maintain, throughout the performance of its obligations a policy of Servicer's Compensation insurance with such limits as may be required by SC law, and a policy or policies of general liability insurance insuring against liability for injury to, and death of, persons and damage to, destruction of, property arising out of, or based upon, any act or omission of the bidder or any of its subcontractors of their respective officers, directors employees or agents. Such liability insurance shall have limits sufficient to cover any loss or potential loss resulting from this contract. Florence County must be listed as additional insured. The certificate must allow a minimum of a 30 day written notice of cancellation. Bidder shall provide a Certificate of Insurance to the Florence County Procurement offices prior to start of services.

9) INTERPRETATIONS OF SPECIFICATIONS:

- a) No binding interpretation of the meaning of the documents or any questions relating to the bid will be made to any bidder orally prior to the receipt of bids. Any request for such interpretation or questions shall be made in writing via e-mail the Florence County Procurement Director (pfletcher@florenceco.org) or his designee. To be given consideration, such requests must be received no later than five (5) calendar days prior to the scheduled date for opening sealed bids. Any such interpretations or supplemental instructions will be issued in the form of addendum(s) to the Contract Documents which will be mailed or emailed to persons receiving a set of documents, not later than three days prior to the date for opening of bids. Failure of any bidder to receive such addendum(s) shall not relieve the successful bidder of any obligation under the awarded contract and this Document.

10) RIGHT TO INCREASE OR DECREASE THE AMOUNT OF SERVICES:

- a) The Owner reserves the right to increase or decrease the amount of services under the Contract at the unit prices quoted in the bid received from the successful bidder.

11) POWER OF ATTORNEY:

- a) Attorneys-in-fact who sign bid bonds or contract bonds must file with each bond a certified and effectively dated copy of their power-of-attorney

12) METHOD OF AWARD:

- a) Contracts will be awarded to the bidder whose bid appears to serve the best interest of the owner. The successful bidder will be determined as prescribed herein this Document.
- b) Florence County reserves the right to accept or reject, in whole, in part, together or separately, any and all responses as appears in its judgment to be in the best interests of the County, or to waive any and all technicalities and informalities in determining the action of each bid.

VENDOR AGREEMENTS

1) TERM OF CONTRACT

The contract shall be effective for an initial term of one (1) year beginning on the contract execution date with an option to extend for four (4) successive one (1) year extensions but only by mutual, written consent of both parties. The contract can be terminated by either party for any reason with a thirty (30) day written notice.

2) STATEMENT OF RIGHTS

- a) Florence County reserves the right to obtain clarification or additional information necessary to properly evaluate a proposal. Vendors may be asked to give a verbal presentation of their proposal after submission. Failure of vendor to respond to a request for additional information or clarification could result in rejection of that vendor's proposal. Florence County reserves the right to accept or reject any and all bids, in whole or in part, separately or together, with or without cause; to waive technicalities in submissions, to secure a project that is deemed to be in the best interest of the County. Florence County also reserves the right to make purchases outside of the awarded contracts where it is deemed in the best interest of the County.

3) GENERAL TERMS:

- a) Each bidder by submitting a response to Florence County as a result of this Invitation-To-Bid, agrees to and acknowledges its acceptance of and agreement with the procedures outlined below and the terms, conditions and requirements of the applicable Florence County Invitation-To-Bid document. Agreement is evident by the submission of a response to Florence County. If a vendor cannot agree to these terms, or violates these procedures, the response will be judged non-responsive and not considered. If the procedures are violated during the evaluation process or prior to the issuance of a contract by Florence County, the offer of the firm in question will be void and Florence County will procure the goods/services in question from other eligible vendors.


4) SPECIFIC TERMS:

- a) Responses submitted are final and complete offers by the vendor. No additions, corrections, modifications, changes or interpretations will be allowed. In the event questions arise on what is meant by an offer, the Procurement Officer will make a determination as to the county interpretation of the vendor's offer. If, after informing the vendor of the county's opinion, disagreement as to scope of the offer is present, the offer will be declared VOID.
- b) Florence County reserves the right to award the lowest responsible-responsive bids received on the basis of the primary bid, each alternate bid(s), or a combination of the primary and alternate bid(s); to reject any and all bids; and to waive any technicalities. In every case, Florence County reserves the right to make awards deemed to be in the best interest of the County and to negotiate further the offer determined by the County to be in the best interest of the County.
- c) Florence County is not exempt from 8% sales tax, if applicable. Sales, use, or excise tax, as well as any handling and shipping charges, must be included in your bid. (See Bid Sheet)
- d) Florence County has a local preference of 2%, which may be applied in bid award determination.

- e) Any deviation from specifications in the bid solicitation must be clearly pointed out; otherwise, it will be considered that the items offered are in strict compliance with these specifications, and the successful bidder will be held responsible therefore. Unless otherwise stated, it is understood and agreed that any item offered or shipped on this bid shall be new and suitable for storage or shipment, and that prices include standard commercial packaging and handling.
- f) Any attempt by a vendor to influence the opinion of the county staff, or County Council, by discussion, promotion, advertising or any procedure to promote their offer, will constitute grounds to judge such an offer non-responsive. All offers presented to Florence County will be evaluated based on the current County Code and the offer as presented to the county on the date/time specified in the given solicitation.
- g) Florence County reserves the right to make periodic inspections of the manner and means the service is performed or the goods are supplied.
- h) All vendors are informed that the Procurement Officer may exercise the County's option to extend the contract, (purchase order) under the provisions of County Code should such extension be mutually agreeable between the County and the selected vendor.
- i) The Bidder agrees to secure at Bidder's own expense all personnel necessary to carry out Bidder's obligations under this Proposal. Such personnel shall not be deemed to be employees of the County nor shall they or any of them have or is deemed to have any direct contractual relationship with the County. The County shall not be responsible for withholding taxes with respect to the Bidder's compensation hereunder. Bidder shall not hold himself out as an employee of the County, and shall have no power or authority to bind or obligate the County in any manner, except County shall make payment to Bidder for services as herein provided. Bidder shall obtain and maintain all licenses and permits required by law for performance of this contract by him. The Bidder shall have no claim against the County hereunder or otherwise for vacation pay, sick leave, retirement benefits, social security, serviceman's compensation, health or disability benefits, unemployment insurance benefits, or employee benefits of any kind. State or Federal governments, including but not limited to Social Security, servicemen's compensation, Employment Security, sales or use tax and any other taxes and licenses or insurance premiums required by law. The County shall pay no employee benefits or insurance premiums of any kind to or for the benefit of Bidder or his employees, agents, and servants by reason of this contract. The Bidder will carry liability insurance relative to any service that he performs for the County. A certificate of insurance must be submitted to the procurement office prior to services performed, with the requested coverage and limits per the County, with Florence County listed as additional insured.
- j) The vendor will act in an independent capacity and not as officers or employees of the County. The vendor shall indemnify, defend and hold harmless Florence County, its officers, agents and employees from liability and any claims, suits, judgments, and damages of any nature brought because of, arising out of, or due to breach of the agreement by Vendor, its subcontractors, suppliers, agents, or employees or due to any negligent act or occurrence or any omission or commission of Vendor, its subcontractors, suppliers, agents, or employees.
- k) The successful vendor shall indemnify and hold harmless the Florence County, its officers, agents and employees from all suits or claims of any character resulting from patent, trademark or copyright infringement or accidents/injury at any point in the delivery of goods/services.
- l) It is the responsibility of the prospective bidder to review the entire invitation for bids packet and to notify the Purchasing Department if the specifications are formulated in a manner that would unnecessarily restrict competition. Any such protest or question regarding the specifications or

bidding procedures must be received by the Purchasing Department not less than five (5) days prior to the time set for bid opening. These requirements also apply to specifications or instructions that are ambiguous.

- m) Should any vendor fail to perform or comply with any provision or terms and conditions of any documents referenced and made part hereof, Florence County may terminate this contract, in whole or in part, and may consider such failure or non-compliance a breach/default of contract. The County, the County reserves the right to purchase any/all items or service in default on the open market. By submittal of a response all vendors agree to this provision. No additional responses will be considered from a firm in default until the default expenses are paid. No principals of a defaulting firm may submit a response under another organization or individual name until their previous default is settled.
- n) Florence County may terminate this agreement with or without cause at any time. In the event of termination by either party, fees due for services satisfactorily performed or goods accepted prior to the termination shall be paid.
- o) Unless specifically requested, submit one (1) copy of your response.
- p) In the event no funds are appropriated by Florence County for the goods or services in any fiscal year or insufficient funds exist to purchase goods or services, then the Contract shall expire upon the expenditure of previously appropriated funds or the end of the current fiscal year, whichever occurs first, with no further obligations owed to or by either party.
- q) All submittals become the property of Florence County.
- r) All bids (and supporting documents) will be retained by Florence County for a period of ninety (90) days from the date the bids are opened, and no bid shall be received nor shall any bidder be allowed to withdraw a bid after the opening hour commences.
- s) S.C. LAW CLAUSE: Upon award of a contract or Purchase Order under this bid, the person, partnership, association, or corporation to whom the award is made must comply with the laws of South Carolina, which require such person or entity to be authorized and/or licensed to do business in this state. Notwithstanding the fact that applicable statutes may exempt or exclude the successful bidder from requirements that it be authorized and/or licensed to do business in this state, by submission of this signed bid, the bidder agrees to subject itself to the jurisdiction and process of the courts of the State of South Carolina, to all matters and disputes arising or to arise under the contract and performance thereof, including any questions as to the liability for taxes, licenses, or fees levied by the State.

FLORENCE COUNTY, SOUTH CAROLINA , a Body Politic and Corporate and a Political Subdivision of the State of SC	MAIL TO: Florence County Procurement 180 N. Irby Street County Complex MSC-R Florence, SC 29501	
SEALED BID #09-14/15 ELECTRONIC PATIENT CARE REPORTING (EPCR)	HAND CARRY TO: Procurement Office, Room B-5 County Complex, 180 N. Irby Street Florence, South Carolina 29501	
Bids will be accepted at the Procurement Office until Tuesday, September 9, 2014 at 2:45 p.m.	TELEPHONE NO. (843) 665-3018	
Then Publicly Opened at: Florence County Council Chamber, 180 N. Irby Street, Rm. 803 Florence, SC 29501 on Tuesday, September 9, 2014 at 3:00 p.m.		

LEGAL COMPANY NAME: _____

D/B/A IF APPLICABLE: _____

MAILING ADDRESS: _____

PHYSICAL ADDRESS: _____

CITY-STATE-ZIP: _____

TELEPHONE NO: _____ **FAX NO:** _____

FEDERAL ID (TAX ID) NO: _____ **E-MAIL:** _____

AUTHORIZED SIGNATURE : _____

PRINTED NAME: _____

SC CONTRACTOR'S LICENSE # (if applicable) _____

Primary Bid: Total Annual Cost (including sales tax) for ELECTRONIC PATIENT CARE REPORTING (EPCR) as Outlined in This Bid Document.

TOTAL ANNUAL BID PRICE: \$ _____

Total Bid Amount in Words _____

The Bidder declares their Bid Response is made without any connection with any other individual that may be submitting a Bid Response to this IFB and their Bid Response, in all respects, is fair and in good faith, without collusion or fraud, with another Bidder, representative or agent.

By submission of a response to this Invitation for Bid, the bidder agrees and certifies, to deliver all required services and perform all required services with the strictest conformance to meet or exceed the scope of services, specifications and minimum requirements contained within this Invitation to Bid.

All pricing is firm and will remain firm for at least one hundred twenty (120) calendar days from the time and date of the IFB submittal and opening. During this period, the Bidder may only withdraw their Bid Response by submitting a written request to Florence County and Florence County approving said written request.

The bidder agrees to abide by all conditions of this bid and verifies that he is authorized to sign this bid for the offerer. The bidder further states that the company affiliated with this bid currently complies with all applicable federal and state laws and directives relative to non-discriminatory practices in employment.

The Bidder, in compliance with the Invitation-To-Bid, and having examined the Project Documents, and being familiar with all of the conditions surrounding the proposed project, including the availability of materials, labor, and services site environmental conditions, hereby proposes to furnish all permits, labor, materials, supplies, and equipment and to perform the duties in accordance with the contract documents of which this Bid Form is a part.

The Bidder declares that he has read, understands, and accepts the Vendor Agreements and Instructions to Responders which are part of the bid documents.

- 2.3 Nothing contained in this Contract shall create, nor be interpreted to create, privity or any other relationship whatsoever between the County and any person except the Contractor.
- 2.4 When a word, term or phrase is used in this Contract, it shall be interpreted or construed first, as defined herein; second, if not defined, according to its generally accepted industry meaning; and third if there is no generally accepted industry meaning, according to its common and customary usage.
- 2.5 The words “include,” “includes,” and “including,” as used in this Contract, shall be deemed to be followed by the phrase, “without limitation”.
- 2.6 The listing herein of any items as constituting a material breach of this Contract shall not imply that any other, non-listed item will not constitute a material breach of this Contract.
- 2.7 In the event of any conflict, discrepancy, or inconsistency among any of the documents which make up this Contract, the following shall control:
 - 2.7.1 As between this document and the scope of services or specifications, this document shall govern.
 - 2.7.2 In the case of any conflict, discrepancy or inconsistency among any of the other Contract documents, the Contractor shall notify the County immediately upon discovery of the same.

**ARTICLE 3
CONTRACTOR’S PERFORMANCE**

The Contractor shall perform all of the services required, implied or reasonably inferable from this Contract including, but not limited to, the following:

- 3.1 The Contractor will complete the entire Services described in the Contract Documents, in accordance with the terms herein, and the Scope of Services, all as may be amended from time to time.
- 3.2 Contractor shall furnish any and all required surety bonds and insurance certificate(s) and endorsement(s).

**ARTICLE 4
TERM OF THE CONTRACT**

The contract shall be effective for an initial term of one (1) year beginning on the contract execution date with an option to extend for four (4) successive one (1) year extensions, one year at a time, but only by mutual, written consent of both parties. The contract can be terminated by either party for any reason with a thirty (30) day written notice.

**ARTICLE 5
PRICE AND CONTRACT PAYMENTS**

- 5.1 The County shall pay, and the Contractor shall accept, as full and complete payment for the Contractor's timely performance of its obligations hereunder in the amount not to exceed _____ dollars (\$xxxxx.xx) per year. This price shall constitute the Contract Price.
- 5.2 The County shall pay invoices submitted by the Contractor and approved by the Florence County EMS Director within 30 calendar days.

**ARTICLE 6
DUTIES, OBLIGATIONS AND RESPONSIBILITIES OF THE CONTRACTOR**

In addition to any and all other duties, obligations and responsibilities of the Contractor set forth in the Contract Documents, the Contractor shall have and perform the following duties, obligations and responsibilities to the County:

- 6.1 All services shall strictly conform to the requirements of this Contract. To that end the Contractor shall be solely responsible for and have control over the performance of all portions of the Services, unless otherwise specified in the Contract Documents.
- 6.2 The services shall be strictly supervised, the Contractor bearing full responsibility for any and all acts, errors or omissions of those engaged in the services on behalf of the Contractor, including, but not limited to all subcontractors or employees.
- 6.3 The Contractor hereby warrants that all laborers furnished under this Contract shall be qualified and competent to perform the tasks undertaken, that the product of such labor shall yield only first-class results, that all materials and equipment provided shall be new (unless otherwise specified) and of high quality, that the completed services will be complete, of high quality, without defects, and that all services strictly complies with the requirements of this Contract. Any services not strictly complying with the requirements of this section shall constitute a breach of the Contractor's warranty.

**ARTICLE 7
INDEMNITY**

The Contractor hereby expressly agrees to indemnify and hold the County harmless against any and all expenses and liabilities arising out of the performance or default of this Contract or arising from or related to the Services as follows:

- 7.1 Contractor expressly agrees to the extent that there is a causal relationship between its negligent, reckless or intentionally wrongful action or inaction, or the negligent, reckless or intentionally wrongful action or inaction of any of its employees or any person, firm or corporation directly or indirectly employed or retained by the Contractor, and any damage, liability, injury, loss or expense (whether in connection with bodily injury or death or property damage or loss) that is suffered by the County or its employees or by any member of the public, to indemnify and save the County and its

employees harmless against any and all liabilities, penalties, demands, claims, lawsuits, losses, damages, costs, and expenses arising out of the performance or default of this Contract or arising from or related to the Services, regardless of whether such liabilities, penalties, demands, claims, lawsuits, losses, damages, costs, and expenses are caused in part by the County. Such costs are to include, without limitation, defense, settlement and reasonable attorneys' fees incurred by the County and its employees. This promise to indemnify shall include without limitation, bodily injuries, death occurring to Contractor's employees and any person, directly or indirectly employed or retained by the Contractor (including without limitation any employee of any subcontractor), the County's employees, the employees of any other independent contractors, or occurring to any member of the public. When the County submits notice, Contractor shall promptly defend any aforementioned action.

- 7.2 The limits of insurance required herein shall not limit the Contractor's obligations under this Article. The terms and conditions contained in this Article shall survive the termination of this Agreement or the suspension of the Services hereunder. The recovery of fees and costs specified herein will also apply to any actions to enforce this Article.

ARTICLE 8 TERMINATION BY THE COUNTY

The County may terminate the Contract in accordance with the following terms and conditions:

- 8.1 The County can terminate without cause with a 90-day written notice.
- 8.2 The County may, by written notice, terminate this Contract in whole or in part at any time, for the failure to fulfill the Contract obligations. Upon receipt of such notice, services shall be immediately discontinued unless the notice directs otherwise, and all materials as may have been accumulated in performing this Contract, whether completed or in progress delivered to the County.
- 8.3 Termination due to the failure to fulfill the Contractor's obligations may cause the County to take over the services and prosecute the same to completion by Contract or otherwise. In such case, the contractor shall be liable to the County for any additional cost occasioned to the County thereby.
- 8.4 The rights and remedies of the County provided in this Article are in addition to any other rights and remedies provided by law or under this Contract.
- 8.5 Notwithstanding any other provision contained herein, any violation or breach of terms of this Contract on the part of the Contractor or their subcontractors may result in the suspension or termination of this Contract or such other action that may be necessary to enforce the rights of the parties of this Contract. The duties and obligations imposed by the Contract Documents and the rights and remedies available thereunder shall be in addition to and not a limitation of any duties, obligations, rights, and remedies otherwise imposed or available by law.

ARTICLE 9 INSURANCE

The Contractor shall have and maintain insurance in accordance with the requirements of the Contract Documents.

**ARTICLE 10
SURETY BONDS**

The contractor shall furnish separate performance and payment bonds to the county, as required by the Invitation to Bid. Each bond shall set forth a penal sum in an amount not less than the Contract Price. Each bond furnished by the Contractor shall incorporate by reference the terms of this Contract as fully as though they were set forth verbatim in such bonds. The performance and payment bonds furnished by the Contractor shall be in form suitable to the County and shall be executed by a surety, or sureties, reasonably acceptable to the County.

**ARTICLE 11
ENTIRE AGREEMENT**

Any modification to this Contract must be supported by an additional, articulated consideration, and must either be in writing, executed by the parties hereto, or, if made orally, should be confirmed in writing, which writing should state the consideration which supports the modification. Failure to confirm an oral modification in writing shall constitute a waiver of any claim for additional compensation with regard to the oral modification. Nothing in this Article shall be construed to limit the County's authority to issue changes.

**ARTICLE 12
SEVERABILITY**

If any term or condition of this Contract or application thereof to any person(s) or circumstances is held invalid, this invalidity shall not affect other terms, conditions or applications which can be give effect without the invalid term, condition, or application. To this end, the terms and conditions of this Contract are agreed to be severable.

**ARTICLE 13
WAIVER**

Waiver of any breach of any term or condition of this Contract shall not be deemed a waiver of any prior or subsequent breach, and shall not entitle any party hereto to any subsequent waiver of any terms hereunder. No term or condition of this Contract shall be held to be waived, modified or deleted except by an instrument, in writing, signed by the parties hereto.

**ARTICLE 14
NOTICES**

All notices to each party to this Contract shall be in writing, and sent as follows:

To County:

Patrick D. Fletcher, Procurement Director
Florence County
180 North Irby Street, MSC-G
Florence, SC 29501
Telephone: (843) 665-3018
Fax: (843) 843-664-9668
E-Mail: pfletcher@florenceco.org

To Contractor:

XXXXXXXXXX
XXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXX
Telephone: xxxxxxxx

All notices, demands, requests, consents or approvals that may or are required to be given by any party to another shall be in writing and shall be deemed given if: (i) served personally by hand delivery; (ii) sent by nationally-recognized overnight courier with return receipt; or (iii) sent by United States registered or certified mail, by depositing the same in the United States Mail in the continental United States, postage prepaid, return receipt requested and addressed to such other party at the address specified above or at such other place as such other party may from time to time designate by notice in writing to the other parties hereto. Rejection or other refusal to accept a notice, demand, request or consent, or the inability to deliver because of a changed address, of which no notice was given, shall be deemed to be actual receipt thereof. In the event given by registered or certified mail, such notice, demand, request, or consent so mailed shall be effectively conveyed upon receipt or shall be presumed to have been effectively conveyed and received by the addressee 72 hours after deposit of same in the mail, whichever first occurs.

**ARTICLE 15
APPLICABLE LAW**

The laws of South Carolina shall govern this Contract. In any litigation arising under this Contract, all such litigation shall be litigated in the Circuit Court within the Twelfth Judicial Circuit Court of Florence County, South Carolina. Without limitation upon the prevailing party's rights to recovery such fees and costs, the relevant provisions of Section 15-37-10 *et seq.* of the Code of Laws of South Carolina (1976, as amended) shall apply to this Article, as the case may warrant. This Contract is **not** subject to arbitration.

**ARTICLE 16
SUCCESSOR AND ASSIGNS**

Each party binds itself, its successor, assigns, executors, administrators or other representative to the other party hereto and to successors, assign, executors, administrators or other representatives of such other party in connection with all terms and conditions of this Contract. The Contractor shall not assign this Contract without prior written consent of the County

IN WITNESS WHEREOF, the parties have executed this Agreement in three originals under their several seals the day and year first written above.

WITNESSETH:

FOR CONTRACTOR:

Contractor Name

Federal Tax I.D. No.: _____

FOR FLORENCE COUNTY:

Patrick D. Fletcher
Procurement Director

K. G. (Rusty) Smith, Jr.
County Administrator